

Support for your invigilated Inspira exam

Your exam includes 15 minutes of extra time to cover any technical issues that may occur.
Please also use some of this time to familiarise yourself with this document.

Getting support

During your exam, raise your hand and advise the supervisor if you:

- have a technical issue,
- have a question about content, or
- are not feeling well and need to stop completing your exam.



Dealing with connectivity issues

If you lose connectivity, stay calm and do not panic. Your answers are saved in the browser cache you are using. Keep working on your test and do not exit Safe Exam Browser (SEB).



Any changes or additions to your answers will be saved in your browser and uploaded to Inspira when your internet reconnects.

If you are not connected to the internet at the end of your exam, see below.

Submitting your exam

You **have to** manually submit when you are taking an exam with the Safe Exam Browser (SEB). **Do not forget to click 'Submit now'**, once you are happy with your answers or your exam has ended. You will also need to do this to be able to exit Safe Exam Browser.

If you do not have the option to 'Submit now', please raise your hand and advise the supervisor. You will then save your submission as a file (either into the Downloads folder on your computer, or onto a USB drive). Please do not alter the file, it will be titled 'Cand_zID-Test[no.].ia'.

Email your exam file to exams@unsw.edu.au with your zID and the course code.

You are responsible for ensuring that your exam is submitted!